

## Office of Advocacy and Assistance (OA&A)

This office assists Veterans, their spouses and dependents in obtaining Veterans benefits under federal, state and local laws. OA&A employs certified Veteran Service Officers in each Congressional District to perform the following:

- ◆ Represent Veterans before the U.S. Department of Veterans Affairs concerning claims and benefits including gathering, preparing and presenting claims.
- ◆ Connect Veterans with local services to include: educational training, health and medical services, housing facilities, and employment services.
- ◆ Collect and prepare data relating to benefits and services for Veterans, their eligible spouses and dependents.

### Additional DVA Services for CT Veterans

Veteran-Owned Micro-Business Certification: CT Veteran-owned microbusinesses can receive a 15% price preference when bidding for state contracts after certification by DVA.

Connecticut Wartime Service Medal: CT Veterans who served our state and nation in a time of war may receive the state Veterans Wartime Service Medal.

Veterans Flag on License or ID: Eligible Veterans may apply for an American flag and Veteran designation on their driver's license or State-issued ID.

Eligibility Qualifying Review Board: Veterans with an Other Than Honorable (OTH) discharge characterize may be eligible for State Veterans benefits if the OTH is determined by the DVA to be a result of conduct related to PTSD, TBI, military sexual trauma or based on sexual orientation or gender identity.

**For info & to request assistance call: 860-616-3685 or visit: <https://portal.ct.gov/DVA/Pages/Office-of-Advocacy-and-Assistance>.**

### Cemetery and Memorial Services

The State Veterans Cemetery in Middletown, where recently completed two major appearance and expansion projects, is the only operating official Veterans cemetery in Connecticut and offers several interment options for Veterans with full military honors and for their spouses.



**For information on cemetery services please call: (860) 616-3688**

## Connecticut Department of Veterans Affairs



### Programs, Services & Benefits for Connecticut Veterans

- Skilled Nursing Care -
- Residential and Family Housing -
- Advocacy and Assistance -
- Cemetery and Memorial Services -



**Thomas J. Saadi**  
**Commissioner**



*Serving Those Who Served*

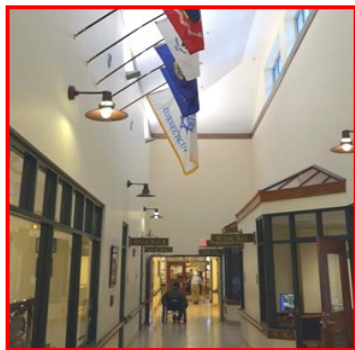
## The John L. Levitow Healthcare Center

Our Healthcare Center is licensed as a Skilled Nursing Facility by the State of CT Department of Public Health and is Federally certified for Medicare and Medicaid by the Center for Medicare and Medicaid Services. We are also certified by the Federal VA and care for Veterans with a wide variety of diagnosis including diabetes, neurological deficits, cardio-pulmonary disease, renal disease, orthopedic, vascular disease, wound management and other diseases.

Veterans are supported medically, socially and emotionally by onsite physicians, nurses, psychiatrists, Social workers, therapeutic and Recreational staff. For Veterans with rehabilitative needs we provide onsite therapy in our well equipped gym. We offer a blend of private and semi-private rooms in which each bed has a new smart TV and all rooms have windows and a full bathroom and shower. In addition to long-term care we also offer a short term Respite care program at no charge for up to 28 days in a calendar year.



### Additional On-Site Services



Pharmacy Services, Dietician and specialized food preparation, Laboratory Services, Spiritual Services, Psychiatry, Physical and Respiratory Therapists, Medicaid Coordinators, Mental Health Services, Music & Memory™, Physiatry, Podiatry, Benefits Coordinators, transportation services and Therapy Dogs. We offer a variety of recreational programs run by staff and volunteers and hold Veteran recognition ceremonies and other patriotic events throughout the year.

**For more info and to schedule a tour contact Admissions at: (860) 616-3708 or visit: <https://portal.ct.gov/DVA/Pages/Residential-and-Healthcare-Programs>.**

## Residential Programs & Services

The Residential Program is a transitional program that provides Veterans with a continuum of wrap around rehabilitation services and programs designed to return them to successful independent living. Residential Staff assists each Veteran in developing an individualized rehabilitative plan outlining his or her goals and objectives and removing barriers to achieving them.



Renovation of all rooms from four bed open bay style to updated semiprivate rooms is nearly complete providing more living space, new furniture including a sofa, recliners, tables and chairs in each room. Residential amenities include a dining facility, fitness center, computer and game room, recreational day rooms, library, billiard room and a snack café with large screen TVs.

### Additional On-site Services

Vocational Training, Career counseling, Social Work & Case Management, addiction Recovery, Out-Patient Clinic, Nutritional program, on and off Campus Recreational Activities and Transportation Assistance.



### Patriots Landing Family Housing



Housing for Veterans with spouses and/or children who are homeless or are at risk of becoming homeless. These three-bedroom homes are located on West St. in Rocky Hill and are fully furnished including kitchen supplies, bedding, washers & dryers. They are smoke and pet free. Support services are provided via through the Chrystalis

Center with a case manager assigned to assist with recovery plans, permanent housing, employment and education.

**For a tour, information, or for an application contact the Admissions Office: 860-616-3802 or visit: [www.portal.ct.gov/DVA](http://www.portal.ct.gov/DVA)**